



Technical Advisor

Job description

We are looking for a Technical Advisor to join our team, to provide the practical paint and painting expertise on a day-to-day basis.

The post might suit an experienced paint representative, decorating store manager or senior assistant seeking a more varied and fulfilling role with a growing company where they can make a positive impact.

About us

Gordon Products Ltd. has developed and manufactured products for numerous industries since 1965. The products it manufactures for the UK **painting and decorating** market are sold exclusively under its Brush Mate and **Earthborn** brands.

Over the last 20 years, **Earthborn** has established itself in the UK as a credible, independent eco paint brand with a unique range of products. It sells through a network of paint retailers and merchants, interior design outlets and, increasingly, through its online shop.

The post and responsibilities

You will provide the practical paint and painting expertise for the company on a day-to-day basis.

Although this is a single-handed post that reports directly to the Commercial Manager, you will be joining an enthusiastic and dedicated team and be expected to contribute to the success of the company.

You will respond to technical queries from the public, trade, stockists and specifiers, on matters including paint selection, preparation and application as well as resolving technical issues experienced by customers.

Although paint production is subcontracted, a large proportion of paint is tinted on site or by stockists. You will be responsible for quality control to ensure the colour continuity of incoming and tinted product. This may include assisting tinting staff in colour matching.

As may be called upon, you will apply your knowledge and experience to support the Commercial Manager and colleagues in the promotion and specification of the company's products. This may include attendance at trade shows.

Experience and skills required

- The successful candidate will have good knowledge of paint and paint products including preparation and application, together with potential problems, their causes and remedy.
- They will have a confident and engaging manner when discussing matters with customers, stockists and specifiers and an ability to be diplomatic when resolving issues.
- A practical, logical, mind is essential together with an eye for detail.
- Good IT and numeracy skills are also essential as is an ability to maintain accurate digital records.
- A basic knowledge of colour formulation and the practicality of tinting is essential.
- The postholder will have a willingness to adapt and accept additional duties as situations arise.
- The core hours are 9:00 - 5:00 Monday to Friday, however the nature of the responsibilities may require additional hours to be worked.
- Although this is largely an office-based post, travel throughout the UK will be required with occasional overnight stays. A full driving licence is essential.

Salary based on experience and the ability to demonstrate the requirements of the role, as a guide £25,000

Location: Frodsham, WA6 7FZ